

North America Security Associates LLC

Armed & Unarmed Security Guard Services



**NORTH AMERICA
SECURITY ASSOCIATES LLC**

Christopher Shell

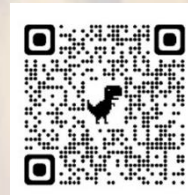
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Introduction



Since 2018, we have been a trusted provider of top-tier security services, dedicated to protecting communities, businesses, and individuals across Florida.

Our history was founded upon a clear mission to create safer environments; North America Security Associates LLC has grown from a small security firm into a respected leader in the field.

Our founders envisioned a security service that blends innovative technology, exceptional training, and a customer-first mindset. Over the years, we have built a solid reputation based on reliability, trust, and a deep commitment to safeguarding our clients.

We offer a wide range of professional security services, including:

- **Residential Security:** Protecting your home with reliable surveillance, patrolling, and emergency response.
- **Commercial Security:** Custom security solutions to protect businesses, assets, and employees.
- **Construction Security:** Construction sites are vulnerable to theft, vandalism, and unauthorized access, making security a critical component of any project. At North America Security Associates LLC, we provide comprehensive construction security services to ensure that your site, equipment, and workforce remain safe around the clock.
- **Other Areas:** At North America Security Associates LLC, we take pride in offering top-tier security guard services tailored to meet the unique needs of a wide range of property types.

Our team of highly trained security professionals is ready to address any security need with precision and care. Whether it's preventing threats or providing emergency assistance, we are here to give you peace of mind.

Our website is designed to be a resource for our clients. You can explore our offerings, read about our commitment to excellence, and contact us for customized security solutions. We aim to make it easy for you to secure what matters most, with just a few clicks.

At North America Security Associates LLC, we don't just promise protection, we deliver it with professionalism, dedication, and a focus on your safety.

Thank you for considering us for your security needs!

Choosing Us

Choosing the right security provider is essential for ensuring the safety and protection of your people, property, and assets. North America Security Associates LLC offers a wide range of advantages that set us from other security providers. Here are the key reasons why clients should choose North America Security Associates LLC:

Extensive Industry Expertise and Experience

- **Proven Track Record:** North America Security Associates LLC has built a powerful reputation over the years through its experience in the security industry. Our team has successfully managed security for a variety of sectors, including commercial properties, residential complexes, industrial sites, government buildings, and extraordinary events. This wealth of experience ensures that we have the knowledge and expertise to effectively address the diverse security needs of our clients.
- **Skilled Personnel:** We take immense pride in the professionalism and skill of our security officers. Our team members are carefully selected for their expertise, and each one undergoes thorough background checks and rigorous training. Whether you require armed or unarmed security, roving patrols, or event security, our personnel are prepared to handle any situation with efficiency and confidence.

Tailored, Comprehensive Security Solutions

- **Customized Security Plans:** At North America Security Associates LLC, we recognize that every client has unique security needs. That's why we offer **customized security solutions** designed to fit your specific requirements. We work closely with you to assess potential risks and create a comprehensive plan that delivers the protection you need. Whether it's a one-time event, ongoing protection for a business, or full-scale security for a facility, we tailor our services to your situation.
- **Diverse Security Services:** We offer a broad range of security services to meet various needs, including:
 - **Armed and Unarmed Security Guards:** Our officers are equipped to handle a wide variety of security environments.
 - **Roving Patrols:** We provide mobile patrols that cover larger areas, ensuring continuous surveillance and rapid response.
 - **Access Control:** We manage entry points and restrict unauthorized access to secure areas.

Our spectrum of services means that we can address all your security needs under one roof, providing a seamless and coordinated approach.

High-Quality Standards: We are committed to maintaining the highest standards of service. From initial assessment to ongoing monitoring, North America Security Associates LLC ensures that every aspect of our service meets or exceeds industry regulations and client expectations. We take pride in our diligence and our ability to deliver top-notch protection.

24/7 Availability and Quick Response Time

- **Always On-Call:** Security threats can arise at any time, which is why North America Security Associates LLC offers **24/7 availability**. Our team is always on call to respond quickly to incidents, ensuring that your property, assets, and people are protected at all times, day or night.
- **Rapid Response:** In the event of an emergency or security breach, North America Security Associates LLC is known for its **quick response times**. Our personnel are trained to take swift and effective action, minimizing the risk of damage, loss, or injury. Whether it's a minor disturbance or a major emergency, we ensure a prompt, efficient response to restore safety and order.

Excellent Reputation and Client Satisfaction

- **Proven Success:** North America Security Associates LLC has a strong portfolio of satisfied clients who trust us to safeguard their businesses, properties, and events. We have earned a reputation for providing reliable and effective security solutions, which is reflected in the positive feedback we receive from our clients.
- **Client-Centered Approach:** We believe in building long-term relationships with our clients. North America Security Associates LLC is dedicated to offering personalized, client-focused service. We regularly check in with clients to ensure that their security needs are being met and make adjustments as necessary. Our goal is to ensure that clients feel safe, valued, and satisfied with our services.

Cost-Effective and Transparent Pricing

- **Affordable Security Solutions:** At North America Security Associates LLC, we understand that security is an important investment, and we strive to provide **cost-effective solutions** without compromising on quality. Our services are competitively priced to ensure that clients receive the best value for their investment.
- **Transparent Billing:** We believe in complete transparency when it comes to pricing. Our billing process is straightforward, with no hidden fees or surprises. We provide a clear breakdown of costs so that our clients know exactly what they are paying. This transparency fosters trust and ensures that clients are comfortable with the security services they receive.

Legal Compliance and Insurance

- **Fully Licensed and Insured:** North America Security Associates LLC is fully licensed, bonded, and insured. We comply with all local, state, and federal regulations, ensuring that our security officers meet all legal requirements. Additionally, our comprehensive insurance coverage provides clients with peace of mind, knowing that they are protected from any potential liability.

Flexibility and Scalability

- **Scalable Solutions:** As your business or security needs grow, North America Security Associates LLC is ready to scale our services to accommodate those changes. Whether you need additional guards, extended coverage hours, or expanded security technology, we are flexible in adapting to your evolving security requirements.

Conclusion

Choosing North America Security Associates LLC means partnering with a company that is dedicated to providing the highest level of security and customer service. With our **expertise, customized solutions, innovative technology, and commitment to safety**, we ensure that your security needs are met efficiently and effectively. Whether you require security for a business, residential area, or special event, North America Security Associates LLC is the reliable, trusted provider that will give you peace of mind knowing your assets and people are protected.

Attributes

North America Security Associates LLC stands out due to its customized security solutions, advanced technology, and commitment to excellence. Here's what makes the company special:

- **Tailored Security Services**

Unlike many security companies that offer generic solutions, North America Security Associates LLC customizes security plans to meet the unique needs of each client. Whether it's residential, commercial, or construction site security, the company ensures that every client receives the best protection possible.

- **Highly Trained Security Personnel**

Their security professionals are not just guards, they undergo specific training to handle various security threats effectively, ensuring clients' assets and people remain safe.

- **Initiative-taking & Client-Centered Approach**

North America Security Associates LLC takes an initiative-taking rather than reactive approach to security. They anticipate potential threats and implement measures to prevent incidents before they happen. Plus, their team works closely with clients to adjust strategies as needed.

- **24/7 Protection & Advanced Technology**

With round-the-clock security coverage and the latest security technologies, North America Security Associates LLC provides top-tier protection.

- **Strong Leadership & Experience**

Founded by Mr. Christopher Shell, the company benefits from his expertise and leadership, ensuring high-quality security services.

- **Reputation for Excellence**

The company has received positive client feedback, with businesses and individuals praising their professionalism, reliability, and effectiveness in preventing security threats.

About the CEO

The Chief Executive Officer of North America Security Associates LLC, Mr. Christopher Shell, brings extensive and in-depth experience in the criminal justice field to his leadership role. With a strong background in law enforcement, security operations, and risk management, he has developed a deep understanding of the intricacies involved in ensuring safety and security in diverse environments. His experience equips him to effectively lead the company in providing tailored security solutions for both commercial and residential clients. Mr. Christopher Shell's expertise in criminal justice not only enhances the company's operational effectiveness but also ensures that North America Security Associates LLC maintains a high standard of service, focused on initiative-taking security measures and compliance with legal regulations. His leadership is integral in shaping the company's mission to safeguard clients while fostering trust and accountability in all aspects of their security needs.

Experience

Orange County Corrections Department

Correctional Investigator w/ Internal Affairs

Valencia Criminal Justice Institute

Corrections Academy Coordinator

Orange County Corrections Department

Corrections Training Officer

Orange County Corrections Department

Corrections Officer

Education

Amberton University

M.A. Professional Development

University of Central Florida

B.S. Criminal Justice

Valencia Criminal Justice Institute

Basic Corrections Officer Certification

Seminole State College

A.S. Criminal Justice

Winter Park Technical Institute

Digital Media & Graphic Designer

Edgewater High School

Diploma

Serviced Clients



References

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Our Guards

Armed Security Guards

- An Armed security guard is a highly trained professional responsible for protecting people, property, and assets while carrying firearms or other weapons. Their duties vary depending on the environment they are assigned to (e.g., commercial properties, residential areas, events, or government buildings), but they share a common focus on maintaining safety and security.



Unarmed Security Guards

- Unarmed security guards are responsible for maintaining a safe and secure environment, preventing crime, and providing peace of mind to clients and the public. While they do not carry firearms or other weapons, they are trained to effectively manage security situations through observation, communication, and other non-violent methods.



Roving Security Guards

- A roving security guard is a type of security officer who is mobile and does not remain in one fixed location. Instead, they patrol a designated area, moving from one spot to another, providing a dynamic and flexible approach to security. Roving security guards are particularly useful in larger properties or environments where constant surveillance is needed in different areas, such as commercial properties, industrial sites, or residential complexes.



Our Uniforms



**Red Polo Dry fit Shirt
w/ Logo on Chest Area**



**Identification Cards
(Lanyards)**



**Khaki or Black BDU
Pants or Shorts**



**Black Military/ Tactical
Boots or Shoes**



Technology



North America Security Associates LLC utilizes the Connecteam application for its team.

Connecteam is an all-in-one mobile application designed to streamline operations, communication, and HR management for businesses with deskless or frontline teams. It offers a suite of tools to enhance productivity, engagement, and compliance, all accessible from a single platform.

Key Features

1. Operations Management

- **Time Tracking & GPS:** Employees can clock in/out with optional GPS tracking, ensuring accurate timekeeping and preventing time theft.
- **Scheduling:** Create, manage, and adjust shift schedules, including recurring shifts and overtime.
- **Tasks & Checklists:** Assign tasks, complete checklists, and generate reports directly through the app.
- **Forms:** Utilize customizable forms for various purposes, such as safety inspections or daily reports.

2. Communication & Engagement

- **In-App Chat:** Facilitate real-time communication through one-on-one or group chats.
- **Company Newsfeed:** Share updates, announcements, and posts with the entire team.
- **Surveys & Polls:** Gather employee feedback to inform decisions.

- **Knowledge Base:** Store and share important documents, policies, and procedures.
- **Events:** Schedule and manage company events, including training sessions and workshops.

3. HR & People Management

- **Training & Onboarding:** Create and deliver training courses, complete with quizzes to assess knowledge.
- **Document Management:** Store and manage employee documents securely.
- **Time Off Management:** Allow employees to request and track paid time off (PTO) and sick leave.
- **Recognition & Rewards:** Acknowledge employee achievements with badges, gift cards, or other rewards.
- **Employee Timeline:** Track milestones, anniversaries, and other momentous events

Background Checks

The logo for Checkr, featuring the word "checkr" in a bold, blue, sans-serif font. The logo is centered within a light gray rectangular background.

PRIVATE CONTRACTS & GOVERNMENT CONTRACTS

- North America Security Associates LLC uses Checkr.com to streamline the hiring process for new security guards by conducting thorough background checks. This platform helps ensure that all candidates meet the company's lofty standards for safety and trustworthiness.

The logo for E-Verify, featuring a stylized American flag graphic on the left, followed by the text "E-Verify" in a bold, blue, sans-serif font. The "E" is red and white, and the "Verify" is blue. A small registered trademark symbol (®) is visible at the end of the word "Verify".

GOVERNMENT CONTRACTS

- North America Security Associates LLC uses E-Verify to further verify its employees. E-Verify confirms if an employee is legally authorized to work in the U.S. by comparing information from their Form I-9 with data from the Social Security Administration and the Department of Homeland Security.

Drug Testing



North America Security Associates LLC drug testing procedures include a nine-panel drug test; this is generally in line with standard industry practices for drug testing in security and other high-risk fields. A nine-panel drug test is a urine test designed to detect the presence of nine different substances that are commonly abused. The substances typically tested for in a nine-panel drug screen include:

1. **Marijuana (THC):** Tetrahydrocannabinol, the active compound in cannabis.
2. **Cocaine:** A stimulant drug derived from coca plants.
3. **Opiates:** Including heroin, morphine, codeine, and other opioid drugs.
4. **Phencyclidine (PCP):** A hallucinogenic drug known as angel dust.
5. **Amphetamines:** Including methamphetamine, commonly known as meth, and other stimulants.
6. **Methadone:** A synthetic opioid often used in opioid addiction treatment.
7. **Benzodiazepines:** Such as Valium, Xanax, and Ativan, which are used for anxiety and insomnia.
8. **Barbiturates:** Depressants used for anxiety and seizure control, such as phenobarbital.
9. **Ecstasy (MDMA):** A synthetic drug known for its stimulant and hallucinogenic properties.

Client Processing

Step 1: Initial Inquiry:

- Contact us via our website, email, or phone to express interest in our security services.
- Provide basic details such as your industry, security needs, location, and timeline.

Step 2: Consultation & Needs Assessment:

- Schedule a free consultation (virtual or in-person) to discuss your specific security requirements.
- Our team will assess potential risks and recommend tailored security solutions.

Step 3: Proposal & Contract:

- Based on the consultation, we will provide a customized security proposal outlining services, pricing, and terms.
- Review the proposal and request modifications if needed.
- Once agreed upon, sign the service contract to formalize the engagement.

Step 4: Pre-Service Preparations:

- Conduct site visits (if applicable) for risk assessment.
- Assign security personnel and develop specific security protocols.
- Ensure compliance with any regulatory requirements and coordinate logistics.
-

Step 5: Service Deployment:

- Deploy trained security personnel at the designated location(s).
- Implement security measures such as surveillance, patrolling, and access control.
- Provide ongoing updates and reports to the client.

Step 6: Ongoing Support & Evaluation:

- Regularly review security performance and adjust strategies as needed.
- Maintain open communication with clients for feedback and improvements.
- Offer additional services if security needs evolve.

Step 7: Contract Renewal or Termination:

- Near the end of the contract term, discuss renewal options based on client satisfaction.
- If terminating, conduct an orderly transition to ensure continued safety.

Implementation Phases

At North America Security Associates LLC, we follow a structured process to ensure that our security services are implemented smoothly and efficiently for our clients. The following timeline outlines the key phases of placing security guards on client sites, from initial consultation to full deployment. Each phase includes the necessary steps to ensure that the client's security needs are met promptly and effectively.

Phase 1: Initial Consultation and Assessment

Objective: Understand the client's needs and conduct a site assessment to develop a customized security plan.

1. Kickoff Meeting:

- **Action:** Meet with the client to discuss security concerns, expectations, and any specific requirements (e.g., armed/unarmed guards, roving patrols).
- **Outcome:** Gather detailed information about the site, the size of the property, hours of operation, and any areas that may require special attention.

2. Site Visit and Risk Assessment:

- **Action:** Conduct a site visit with a senior security consultant to assess the security risks, vulnerabilities, and layout of the property.
- **Outcome:** Identify critical access points, high-risk areas, and potential threats. Evaluate the existing security infrastructure, such as cameras, lighting, and alarm systems.

3. Develop Customized Security Plan:

- **Action:** Based on the information collected, our team will design a tailored security plan that includes specific details such as guard placement, patrol routes, emergency protocols, and technology integration (CCTV, access control, etc.).
- **Outcome:** Present the proposed security plan to the client for review and approval.

Phase 2: Recruitment and Training

Objective: Recruit qualified security personnel, conduct background checks, and provide the necessary training to meet the client's specific needs.

1. Recruitment of Security Guards:

- **Action:** Based on the security plan, North America Security Associates LLC will recruit security personnel (armed/unarmed, roving, or event staff) who match the client's requirements.
- **Outcome:** Select a pool of candidates who meet the qualifications and skill set needed for the job.

2. Background Checks and Security Clearances:

- **Action:** Conduct comprehensive background checks, including criminal history, employment verification, and drug testing, as required by industry regulations and the client's specifications.
- **Outcome:** Ensure all security personnel are vetted and trustworthy.

3. Specialized Training and Certification:

- **Action:** Provide guards with specialized training specific to the client's site and requirements. This may include:
 - Site-specific training (e.g., emergency evacuation plans, access control procedures).
 - First Aid and CPR certification.
 - Conflict resolution, communication, and customer service training.
 - Security technology (e.g., surveillance systems, alarm response).
- **Outcome:** Guards are fully prepared for deployment, meeting both the client's and regulatory standards.

Phase 3: Security Equipment Setup

Objective: Install and configure any required security technology and ensure it integrates smoothly with the guards' operations.

1. Install Security Technology:

- **Action:** If the client's security plan involves surveillance systems, access control, or alarms, we will work with the client's team to install and configure the necessary equipment.
- **Outcome:** Ensure all technology is functioning properly and that guards have access to relevant systems.

2. Equipment Distribution and Familiarization:

- **Action:** Distribute any required equipment to the security personnel (e.g., radios, flashlights, uniforms, vehicles, communication devices).
- **Outcome:** Guards are fully equipped and familiarized with their responsibilities and tools for the assignment.

Phase 4: Site Orientation and Guard Deployment

Objective: Ensure guards are fully briefed on the site and deployed to their posts.

1. Site Orientation and Briefing:

- **Action:** Organize a comprehensive orientation session for the security guards at the client's site. This will include:
 - A walk-through of the premises to understand layouts, entry points, and high-risk areas.
 - Detailed briefing on site-specific protocols, emergency procedures, and interaction with clients, employees, or guests.
- **Outcome:** Guards will be familiar with the site and clear on their duties, roles, and responsibilities.

2. Security Guard Deployment:

- **Action:** Deploy the security guards to their assigned posts, whether they are stationed at access points, conducting patrols, or overseeing surveillance systems.
- **Outcome:** Full deployment of security personnel as per the customized security plan, with guards actively monitoring and securing the premises.

Phase 5: Ongoing Monitoring and Support (Continuous)

Objective: Ensure that security services remain effective and adjust as needed.

1. Initial Performance Check:

- **Action:** Conduct a review of the security operations to ensure everything is running smoothly. This includes checking in with the client, observing guard performance, and addressing any concerns.
- **Outcome:** Gather feedback from the client and adjust services as needed to improve efficiency.

2. Ongoing Support and Communication:

- **Action:** Maintain regular communication with the client to monitor performance, address any issues, and ensure the security plan remains aligned with any evolving needs. We offer continuous support, including:
 - Regular check-ins with management.
 - Periodic performance evaluations.
 - Adjustments to staffing or technology as needed.

3. Continuous Guard Training and Development:

- **Action:** Offer periodic training to ensure that security personnel stay up to date with new techniques, technology, and any changes to client site-specific protocols.
- **Outcome:** Guards remain well-equipped to handle any security challenges and meet the client's needs.

Implementation Phase Summary

Phase	Key Actions
Phase 1: Initial Consultation and Assessment	Client meetings, site assessment, and security plan development.
Phase 2: Recruitment and Training	Recruiting guards, conducting background checks, and providing training.
Phase 3: Security Equipment Setup	Installing and configuring security technology, distributing equipment.
Phase 4: Site Orientation and Guard Deployment	Site briefing and full deployment of guards.
Phase 5: Ongoing Monitoring and Support	Regular performance reviews, ongoing support, and continuous training.

The phases for deploying security guards to your site are designed to be thorough yet efficient, ensuring that every aspect of your security needs is addressed. From the initial consultation to the full deployment and ongoing support, North America Security Associates LLC prioritizes quality, customization, and effectiveness at every phase of the process.

Contact Information

For further inquiries, to schedule a consultation, or to discuss this proposal in more detail, please contact:

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Thank you for considering North America Security Associates LLC. We look forward to the opportunity to serve you.

